

RGRTA Responds to Questions and Comments from Customers Regarding Proposed Regional Bus Pass Changes

The Rochester Genesee Regional Transportation Authority (RGRTA) is providing official responses to questions, comments and concerns communicated between January 28 and February 18, 2016 in response to the Public Hearings regarding proposed Regional bus pass changes. The questions, comments and concerns raised, along with adjustments to the proposal for service changes, will be shared with the RGRTA Board of Commissioners in March 2016. For more information, please visit myRTS.com.

Summary of Question/Comment	Submitted By	Received Via	Topic	RGRTA's Response
I would like bus service between Batavia to Brockport.	Betty Jennings	RTS Orleans Public Hearing	Service request	Thank you for your comments. As we continually review and evaluate our service, we will take your recommendations into consideration for future improvements.
I would like bus service between Batavia to Brockport.	Helen Egloff	RTS Orleans Public Hearing	Service request	
I would like bus service between Batavia to Brockport.	Chuck Miller	RTS Orleans Public Hearing	Service request	
Please add a stop near Kohl's or Michaels at Target Plaza on Routes 1 and 2.	William Parker	RTS Genesee Public Hearing	Service request	